



COMMUNICATIVE TOLERANCE AND FACTORS INFLUENCING ITS DEVELOPMENT

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Introduction

ABSTRACT

Communicative tolerance is a crucial social and psychological quality that enables individuals to interact effectively and respectfully with others despite differences in opinions, values, cultural backgrounds, and personal characteristics. In the context of globalization, multicultural societies, and rapid technological development, communicative tolerance has become an essential component of successful interpersonal and professional communication. This article examines the concept of communicative tolerance, its significance in modern society, and the key factors influencing its development, including psychological, social, cultural, educational, and environmental factors. The study also highlights the role of education and self-development in fostering communicative tolerance.

In today's rapidly changing world, communication plays a central role in human interaction. People from different cultural, social, and ideological backgrounds interact more frequently than ever before. As a result, the ability to communicate respectfully and effectively despite differences has become a vital personal and social skill. One of the key qualities that ensures successful communication is communicative tolerance.

Communicative tolerance refers to an individual's capacity to accept, understand, and respect others during communication, even when their views, behaviors, or values differ. Lack of communicative tolerance often leads to conflicts, misunderstandings, discrimination, and social tension. Therefore, studying communicative tolerance and the factors that influence its development is of great importance for educators, psychologists, sociologists, and policymakers.

This article aims to analyze the concept of communicative tolerance and identify the major factors that contribute to its formation and development.

The Concept of Communicative Tolerance

Communicative tolerance is a complex and multifaceted phenomenon that combines emotional, cognitive, and behavioral components. It reflects a person's ability to maintain constructive communication without aggression, prejudice, or intolerance.

From a psychological perspective, communicative tolerance involves emotional self-regulation, empathy, and openness to alternative viewpoints. From a social perspective, it is associated with respect for social norms, ethical principles, and cultural diversity.

Communicative tolerance does not mean passive acceptance of all opinions or behaviors. Instead, it implies the ability to express disagreement respectfully, listen actively, and seek mutual understanding. A communicatively tolerant person can defend their own position while acknowledging the right of others to hold different views.

Importance of Communicative Tolerance in Modern Society

In modern society, communicative tolerance is essential in various spheres of life:

1. Interpersonal Relationships

Communicative tolerance helps individuals build healthy and long-lasting relationships. It promotes trust, mutual respect, and emotional stability in families, friendships, and romantic partnerships.

2. Education

In educational settings, communicative tolerance creates a positive learning environment. Teachers and students who demonstrate tolerance are more likely to engage in productive dialogue, collaborative learning, and critical thinking.

3. Professional Communication

In the workplace, communicative tolerance enhances teamwork, leadership, and conflict resolution. It is particularly important in multinational organizations where employees represent diverse cultural backgrounds.

Social Harmony

At the societal level, communicative tolerance contributes to social cohesion, peace, and democratic development. It reduces prejudice, discrimination, and social conflicts.

Psychological Factors Influencing the Development of Communicative Tolerance

Psychological factors play a fundamental role in shaping communicative tolerance.

1. Personality Traits

Certain personality traits, such as openness, emotional stability, and agreeableness, positively influence communicative tolerance. Individuals who are emotionally mature and psychologically resilient are more likely to respond calmly and respectfully in communication.

2. Emotional Intelligence

Emotional intelligence is a key factor in communicative tolerance. The ability to recognize, understand, and manage one's emotions, as well as empathize with others, helps individuals avoid aggressive or intolerant reactions.

3. Self-Esteem

People with healthy self-esteem tend to be more tolerant in communication. They do not perceive differing opinions as personal threats and are more open to dialogue.

Social Factors Affecting Communicative Tolerance

Social environment significantly influences the formation of communicative tolerance.

1. Family Influence

The family is the first social environment where communication patterns are learned. Families that encourage open dialogue, respect, and emotional support foster communicative tolerance in children.

2. Peer Groups

Peers play an important role, especially during adolescence. Positive peer interactions promote tolerance, while exposure to aggressive or intolerant behavior may hinder its development.

3. Media and Social Networks

Modern media and social networks strongly influence communication styles. While they can promote tolerance through intercultural dialogue, they can also spread hate speech and intolerance if misused.

Cultural Factors and Communicative Tolerance

Culture shapes values, norms, and communication styles. Cultural diversity presents both challenges and opportunities for communicative tolerance.

1. Cultural Awareness

Understanding cultural differences helps individuals avoid stereotypes and misunderstandings. Cultural awareness enhances tolerance and mutual respect.

2. Intercultural Communication

Regular interaction with people from different cultures fosters communicative tolerance by expanding perspectives and reducing ethnocentrism.

3. Traditions and Values

Societies that promote values such as respect, equality, and human dignity create favorable conditions for communicative tolerance.

Educational Factors in the Development of Communicative Tolerance

Education plays a decisive role in developing communicative tolerance.

1. School Environment

Schools that emphasize cooperation, inclusivity, and dialogue contribute to the formation of tolerant communication skills.

2. Teaching Methods

Interactive teaching methods such as group discussions, debates, and project-based learning encourage students to respect diverse opinions.

3. Moral and Civic Education

Courses focused on ethics, human rights, and civic responsibility help students understand the importance of tolerance in communication.

Environmental and Situational Factors

Environmental conditions and life experiences also affect communicative tolerance.

1. Life Experience

Exposure to diverse social situations and challenges helps individuals develop adaptive communication strategies and tolerance.

2. Stress and Conflict Situations

High levels of stress can reduce communicative tolerance, leading to irritability and aggression. Stress management skills are essential for maintaining tolerance.

3. Social Inequality

Economic and social inequality may contribute to frustration and intolerance, highlighting the importance of social justice in promoting tolerant communication.

Ways to Develop Communicative Tolerance

Communicative tolerance can be developed through conscious effort and practice:

Developing self-awareness and emotional regulation

Practicing active listening

Enhancing empathy and perspective-taking

Engaging in intercultural experiences

Participating in communication skills training

Educational institutions, families, and communities should collaborate to create environments that support tolerant communication.

Conclusion

Communicative tolerance is a vital quality that ensures effective and respectful interaction in modern society. Its development is influenced by a wide range of psychological, social, cultural, educational, and environmental factors. In a world characterized by diversity and constant change, communicative tolerance is not only a personal skill but also a social necessity. By promoting education, emotional intelligence, cultural awareness, and ethical values, society can foster communicative tolerance and contribute to social harmony and sustainable

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